

# RISHI GOOMAR

Staff Site Reliability Engineer

"The important thing is not to stop questioning.  
Curiosity has its own reason for existing."  
– Albert Einstein

## CONTACT

Chicago, IL  
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## PORTFOLIO

rishigoomar.com  
github.com/rgoomar  
linkedin.com/in/rgoomar

## EDUCATION

Hack Reactor  
Illinois Tech

## WHO AM I

Empathetic Leader  
Generalist Problem Solver  
Curious Technologist  
Business Driven

## EXPERTISE

AI Tooling  
Cloud Infrastructure  
Site Reliability  
Infrastructure Security  
Team Management  
Monitoring & Alerting  
Hiring Processes  
Cost Optimizations  
AWS  
DataDog  
Cloudflare  
CI & CD Pipelines  
PostgreSQL / MySQL  
Kubernetes  
Terraform  
Performance Tuning

## EXPERIENCE

**Zapier** - Chicago, IL (Remote)

January 2026 – Present

*Senior Site Reliability Engineer*

- Built and maintained 75% of an internal CLI serving the org
- Migrated 120+ services to Alloy, enabling dual-routing of traces to Datadog & Grafana
- Fixed an OSS OpenTelemetry bug where child span service names were not persisted
- Designed and proposed worker health checks to improve reliability of background jobs

**Lattice** - Chicago, IL (Remote)

November 2020 – January 2026

*Staff Software Engineer, Platform*

- Built an internal background agent system that accelerated AI-driven development adoption across engineering
- Optimized Jest test workflows leading to a decrease in test execution time by 30%

*Engineering Manager, Platform*

- Led a team of 6 for enabling efficient, reliable delivery from local dev to production
- Partnered with Microsoft as an early TS Go adopter, reducing TypeScript typechecking times by over 80%
- Prioritized high-impact DX projects based on survey analysis, increasing developer satisfaction by 25%

*Staff Site Reliability Engineer*

- Launched a new EMEA region to support EU data residency requirements, enabling over \$2M in sales to privacy-conscious customers
- Drove org-wide initiative to reduce PostgreSQL query latency to under 5 seconds
- Cut AWS costs by over \$1M annually through targeted optimizations
- Resolved frontend bottlenecks, cutting UI rendering latency by 50%
- Blocked 5M+ malicious requests daily via advanced Cloudflare WAF rules
- Improved p95 API latency by 200ms by deploying a PostgreSQL connection proxy

*Senior Site Reliability Engineer - Tech Lead*

- Scaled SRE team from 2 to 12+, supporting organizational growth
- Tuned slow SQL queries, cutting p95 latency by 40%
- Created automated and reusable Terraform pipelines using GitHub Actions
- Migrated Kubernetes CI/CD to ArgoCD at scale
- Led and refined incident response and management processes
- Built reusable modules and infrastructure in Terraform
- Operated and maintained EKS clusters and PostgreSQL databases

**Rocket Travel Inc** - Chicago, IL

January 2017 – November 2020

*Senior Site Reliability Engineer - Tech Lead*

- Managed, mentored, and grew a team of 3 engineers
- Built and evangelized infrastructure as code with Terraform on AWS
- Prioritized security efforts across engineering using NIST and CIS security standards
- Codified product pipelines, reducing cycle times by 40%
- Reduced AWS costs by over 50% resulting in over \$1M in annual savings
- Achieved 99.99%+ uptime for key services through architectural improvements

**Uptake, Differential, Seraph Group** - Chicago, IL

March 2013 – December 2017

*Software Engineer*